University Graduate Interns
Amsterdam

Do you want to be part of one of the most innovative disruptors in the Fintech industry? Do you want to solve some of the most interesting topics in Fintech, from developing API's, building a Data & Analytics infrastructure, to enhancing a Machine-Learning-based Fraud Solution.

Looking for a challenge?
Graduating at Dimebox means a perfect balance between practice and research.
We aim to exploit the latest research in the field or work towards new results to advance the state of the art.
If you want to focus your research on topics like, computer systems and security, high-performance computing, software engineering, artificial intelligence, applied on Payments, we would love to hear from you.
You will be responsible for your own project and will have over 30 Dimebox employees to help you take your project to the next level. You will not be solving small issues, but will explore creative ways to eliminate the root cause of issues and deliver the smoothest possible experience to the customer.

What we are looking for:
Dimebox is looking for an ambitious University Graduate Intern that is currently pursuing a Master’s degree in Computer Science, Artificial Intelligence, Information Sciences or Parallel and Distributed Computer Systems. As our technology grows, you will be crucial in making sure that each release goes as smoothly as possible by testing, fixing bugs and add enhancements to software as well as help support the team in troubleshooting and technical support.

Responsibilities
- Support: provide support to clients and provide troubleshooting and technical support via phone, web-based tools and email.
- Consulting: Advise clients regarding the best implementation practices and also address specific clients’ issues.

Qualifications
- Background: solid experience in problem analysis and resolution of software problems.
- Technical: Affinity with internet technologies and knowledge of customer relations technical processes (such as MongoDB / MariaDB / Redis / SQL / HTML / CSS / Javascript / Node.JS / Angular.JS / Python or Haskell)
- Creative: Candidate will be innovative, have strong problem-solving capabilities and is able to adapt to new processes and procedures quickly while dealing with many varied technical support requests.
- Independent: This person will also be committed, flexible, and have demonstrated an ability to maintain high levels of productivity with minimal supervision.
- Programming: Abilities to write scripts, Javascript (Node.JS) is a must.
- Writing: Strong written and verbal communication skills.

About Dimebox
Dimebox is the first full-stack payment solution opening up an end-to-end payment experience with in-house built technology. Dimebox works with a range of companies from Startups that want to become a PSP (Payment Service Provider), all the way to institutional Banks that want to replace their legacy Payment systems for an innovative modular Payment Platform. As we are still in the early years of our company, you and your project can have a huge impact on the future of the company, so don’t hesitate to pitch your ideas about how we can
build long-lasting infrastructure and software. Dimebox is in a unique position of building a Financial Services Platform on a Cloud-Based Infrastructure. Where most Processors have to deal with installing Software on premise, we have taken a deliberate choice to build our Platform in the Cloud. Our OPS team is responsible for the infrastructure, whereas our developers build software that can be deployed on multiple Instances for each of our clients. Working within the development team, we have adopted an Agile Development Method, with two week Sprints and frequent releases.

Dimebox is:

- A full-service payment gateway
- A fraud solution through machine learning
- Advanced and actionable payments data & analytics
- A Processing engine directly integrated into the schemes
- A Fully Integrated Billing & Settlement Engine
- A Processor Connector to Cards and Alternatives.

Dimebox is located on the Singel 250, in the Centre of Amsterdam, in an old Bank Building, that is equally inspiring as accessible. On the first floor we have a Gym, where you can work out throughout the week with colleagues. We have in-house lunches, every Friday we order Fish for lunch and have after work drinks.

Our company culture

At Dimebox our people are our greatest asset. Our company culture attracts people who take initiative & ownership and who truly contribute to our growth. We believe that people reach the utmost if we give them freedom, opportunities and responsibility to build Dimebox. Our culture is very informal and direct. We are extremely customer centric. We believe in teamwork, and don’t like egos and hierarchy. When taking a decision, we take them quickly but always involve others to further improve. We provide each other regular informal feedback and let everyone design their own growth path.

Interested?
Reach out to us a careers@dimebox.com and communicate your interest in graduating at Dimebox. Become part of an international work environment and take your graduation thesis to the next level.